



Fifteen-Year Commercial Warranty

Coastal Windows, Inc. (Coastal) guarantees it will, at its own option, repair or replace any Coastal window and door which is found to be defective in materials or workmanship. This guarantee is subject to the following terms and conditions:

1. This fifteen-year guarantee extends and applies only to owners of residential structures three stories and over, as well as owners of buildings used for commercial, governmental, fraternal or religious purposes, who purchased Coastal windows and doors for new construction, remodeling or replacement at the location where the products were originally installed. This guarantee terminates fifteen years after the window or door was originally purchased (regardless of the number of intermediate owners). Proof of ownership will be required.
2. Coastal will, at its own option, repair or replace at the factory any returned Coastal product found to be defective. Sash and frames are guaranteed against corrosion and defects in materials or workmanship and hardware is guaranteed against defects in materials or workmanship, beginning on the date of installation. Coastal is not liable for damage caused by independent shipping contractor, glass breakage, natural surface weathering, or consequential damages caused by misuse, abuse, vandalism, and/or alteration of any part of the product, improper installation or acts of Nature including fire, flood or earthquake.
3. Hardware is guaranteed against corrosion for a period of three years from the date the Coastal window or door was originally purchased. This three-year hardware corrosion warranty is subject to the following terms and conditions:
 - a) Coastal windows and doors installed on Oahu:
 - i) First year: Coastal will, at its own option, repair or replace the corrosive hardware, parts and labor included.
 - ii) Second and third years: Coastal will, at its own option, repair or replace the corrosive hardware, parts included. An authorized Coastal Service Technician must perform the labor and all labor fees are the responsibility of the owner.
 - b) Coastal windows and doors installed outside of Oahu:
 - i) Coastal will, at its own option, repair or replace the corrosive hardware and will pay the costs of all parts and return postage.
4. The sole and exclusive remedy with respect to any and all losses or damages resulting from any cause whatsoever shall be limited to repair or replacement of the product. Coastal shall not be liable under any circumstances for any incidental or consequential damages of any kind.
5. Coastal must be paid in full for all products or this warranty is void.
6. In order to obtain performance of this warranty, contact the dealer from whom the product was purchased or the contractor who installed this product. If these persons are not known, contact Coastal Windows, Inc. 94-533 Puahi Street, Waipahu, Hawaii 96797. Faulty installation of frame and sash by the contractor or owner due to failure to follow installation instructions will cause this warranty to be null and void. This warranty shall be in lieu of any other warranty, express or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose.
7. This guarantee applies only to those Coastal windows and doors purchased on or after May 10, 1999 for use and installation in the State of Hawaii.

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